

# UNLIKE HUMANS



## YOUR RIGHT TO RETURN

IF YOU ARE NOT COMPLETELY SATISFIED WITH YOUR PURCHASE, UNLIKE HUMANS IS PLEASED TO OFFER THE HIGHEST STANDARD OF CUSTOMER SERVICE. ALL UNWORN MERCHANDISE MAY BE RETURNED IN PERFECT, RESALEABLE CONDITION ITS ORIGINAL PACKAGING, ALONG WITH THE RECEIPT, FOR UP TO 14 DAYS FROM THE DATE OF DELIVERY. REFUNDS WILL ONLY BE MADE IN THE MANNER IN WHICH THE PAYMENT WAS MADE. SHIPPING CHARGES ARE NON-REFUNDABLE, EXCEPT IN THE LIMITED CIRCUMSTANCES DESCRIBED BELOW.

ORDER DATE	ORDER NUMBER	CUSTOMER NAME	CUSTOMER EMAIL

~ RETURNS ACCEPTED WITHIN 14 DAYS OF DELIVERY.

~ REFUNDS WILL BE MADE TO THE ORIGINAL PURCHASER, USING THE ORIGINAL METHOD OF PAYMENT

~ MERCHANDISE MUST BE IN PERFECT CONDITION AND UNWORN.

~ ORIGINAL PACKAGING WITH ANY RELATED ACCESSORIES, BOXES, LABELS, PROTECTIVE COVERS, LEAFLETS, OR INSTRUCTIONS MUST BE RETURNED.

~ NO RETURNS FOR PERSONALISED ITEMS.

~ YOUR STATUTORY RIGHTS ARE NOT AFFECTED.

QTY	PRODUCT CODE	COLOUR	SIZE	RETURNS CODE	DETAILS

### RETURNS CODES:

- |                     |                            |                              |
|---------------------|----------------------------|------------------------------|
| (1) TOO BIG         | (4) FAULTY                 | (7) WRONG ITEM SENT          |
| (2) TOO SMALL       | (5) UNSATISFACTORY QUALITY | (8) ARRIVED TOO LATE         |
| (3) NOT AS EXPECTED | (6) ORDERED MULTIPLE       | (9) LOST/ DAMAGED IN TRANSIT |

### EXCHANGES

WHILE WE CANNOT FACILITATE EXCHANGES, YOU CAN ALWAYS PLACE A NEW ORDER VIA OUR WEBSITE.

### CARD REFUNDS

ALL RETURNS WILL BE REFUNDED TO THE ORIGINAL CARD THAT WAS USED FOR YOUR PURCHASE. PLEASE ALLOW 14 DAYS FOR US TO PROCESS THE REFUND, ALTHOUGH IT MAY TAKE LONGER TO SHOW UP ON YOUR STATEMENT DEPENDING ON YOUR BANK AND LOCATION.

### RETURNS

WHEN RETURNING ANY PRODUCT, PACKAGES MUST BE SENT VIA A RECORDED METHOD OF POSTAGE/COURIER TO OUR RETURNS ADDRESS BELOW.

### FAULTY PRODUCTS

IF YOU BELIEVE YOUR ITEM TO BE FAULTY, PLEASE CONTACT [INFO@UNLIKEHUMANS.COM](mailto:INFO@UNLIKEHUMANS.COM) TO DISCUSS THE MATTER WITH OUR CUSTOMER SERVICE TEAM. IN THE INSTANCE OF A FAULTY PRODUCT, WE MAY REPAIR OR REPLACE YOUR PURCHASE. IN THE UNLIKELY EVENT THAT YOUR PRODUCT IS FAULTY, WE WILL REFUND SHIPPING CHARGES.

### RETURNS ADDRESS

ALL UNLIKE HUMANS RETURNS MUST BE SENT TO UNLIKE HUMANS, UNIT B4: 1&2, HEYWOOD DISTRIBUTION PARK, HEYWOOD, UNITED KINGDOM, OL10 2TT. RETURN SHIPPING CHARGES MUST BE PAID BY THE CUSTOMER IN CASES OTHER THAN INCORRECT DELIVERY. PLEASE ENSURE THAT YOU INCLUDE THIS FORM, AS WELL AS THE NAME OF THE PERSON ON THE ORIGINAL ORDER OR PAYPAL RECEIPT.

**SIGNATURE:**

**DATE:**